



PRESS RELEASE

FOR IMMEDIATE RELEASE

19TH MARCH, 2024

WARNING AGAINST PURCHASE AND CONSUMPTION OF ZAMM INVESTMENTS COOL DROP BOTTLED NATURAL MINERAL WATER BATCH NUMBERS BTH277, BTH016, BTH253, BTH018, BTH291

The Competition and Fair Trading Commission (CFTC) would like to inform consumers, traders and the general public that it has received communication that some batches of Cool Drop Bottled Natural Mineral water manufactured by Zamm Investments does not meet the stipulated Malawi Standards.

According to the communication, batch numbers **BTH277, BTH016, BTH253, BTH018 and BTH291** have visible foreign sediments inside the sealed water bottles. According to findings by the Malawi Bureau of Standards (MBS), delay in changing of filters and membranes by the producer resulted in the contamination of the bottled water resulting in the presence of visible foreign objects in the aforementioned batches. This finding is in serious contravention of the MBS Act and the applicable Malawi mandatory standard MS 560:2004.

This finding is also in violation of Section 43(1)(e) the Competition and Fair Trading Act (CFTA) which provides as follows: *A person shall not, in relation to a consumer supply any product which is likely to cause injury to health or physical harm to consumers, when properly used, or which does not comply with a consumer safety standard which has been prescribed under any written law.*

In view of the above, CFTC would like to inform traders not to sell the subject batches of the product, if they have them in stock. CFTC is also advising consumers to take necessary precaution not to purchase or consume the said batches of the product. Furthermore, CFTC advises consumers to return any such products to their suppliers, and get a full refund if they already purchased the same.

CFTC is encouraging consumers who may have purchased the subject product, and have proof of purchase, to report through the following:

- Toll Free Line 2489
- WhatsApp +265 987 738 749

For media enquiries on this statement, contact Innocent Helema on +265 880 725 075 or email innocent.helema@cftc.mw.

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